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Webinar on

Understanding Human Error In Manufacturing: Methodology For Investigations

Learning Objectives

- *Understand the psychology of error*
- *Regulatory requirements in GMP environments for managing human performance deviations*
- *Root Cause Analysis and Investigation*
- *Root Cause Determination Tool*
- *Establish the Human Error Rate at your site*
- *Implementing the program*
- *Metrics and KPI's*

Areas Covered

- *Human Error as the Root Cause*
- *What is Human Error*
- *How is Human Error controlled?*
- *Root Cause Determination*
- *Types of error*
- *Human error and training: when and where*
- *Human error rates and measurement*
- *Trending and tracking*
- *Prediction*
- *CAPA effectiveness*

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This course offers practical approaches and models to address human performance issues in GMP related environments by using a particular methodology to correct, prevent and avoid reoccurrence of these matters.

PRESENTED BY:

Ginette Collazo, Ph. D. is an Industrial-Organizational Psychologist with 20 years of experience that specializes in Engineering Psychology and Human Reliability, disciplines that study the interaction between human behavior and productivity. She has held positions leading training and human reliability programs in the Pharmaceutical and Medical Device Manufacturing Industry.

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On-Demand Webinar

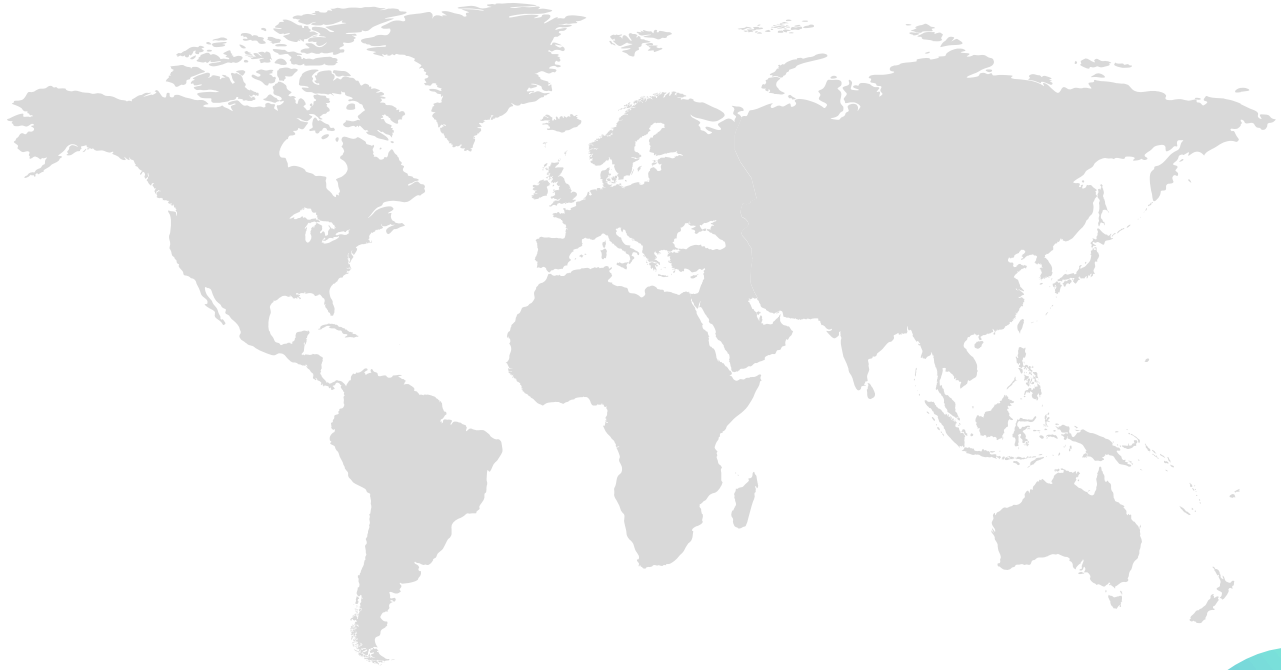
Duration : 90 Minutes

Price: $200

Webinar Description

Human error is known to be the primary cause of quality and production losses in many industries. Although it is unlikely that human error will ever be eliminated, many human performance problems can be prevented. Human errors start at the design stage. From procedures, training, and workplace environment many variables that affect human behavior CAN be controlled reducing the likelihood of these occurrences. To work with these challenges, it is essential to understand human behavior and the psychology of error as well as implementing a process exclusively dedicated to investigating and “fixing” these problems. This course offers practical approaches and models to address human performance issues in GMP related environments by using a particular methodology to correct, prevent and avoid reoccurrence of these matters.

Who Should Attend ?



Training managers and coordinators

Operations

Manufacturing

Plant engineering

QA/QC staff

Process excellence/improvement professionals

Industrial/process engineers

Compliance officers

Regulatory/legislative affairs professionals

General/corporate counsel

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Why Should Attend ?

This training would provide tools that can be implemented and used after this event. These include practical tools. We will discuss human error categories, near root causes and root causes for these events. We will discuss the latest trends in human error issues in the industry.

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